sonar informatics
IT Solutions for Health Professionals

Managing Flu Vaccination Services with SONAR - GP GUIDE

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On SONAR:-

- GPs can get direct access to SONAR patients being vaccinated in Pharmacy
- GPs can review full vaccination info when logged in directly into SONAR
- Review daily consultation insights
- You can export and download consultations data in several formats that integrate with your in-house software.

Reviewing consultations summary

Locate the Flu Service
1. Find the service: – in the left menu click on the "Home" then click on the "Pharmacy Vacc. Service 2018/19" in the group of "NHS Services".
2. This is then National Flu Service. Click on it and it takes you to the Flu Vaccination service page. On the landing page you will see a graphical representation of the status of all vaccinations. You can drill down into a specific month and "View data" for your selection.
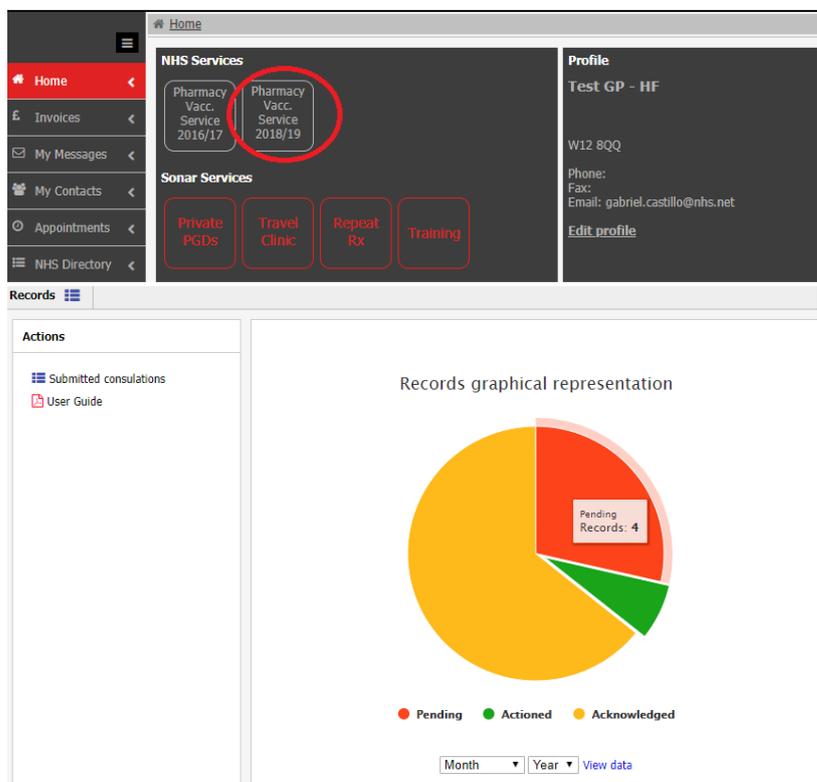
Review consultations data submitted from pharmacy

1. In the service page, find the ≡ Submitted consulations icon and click on it
2. The patient consultations are listed on this page. When you click on a consultation, detail information is listed on the right-hand side of the page showing "patient info" and "service details" (inclusions, read codes and more).
3. On the left-hand side of this page, you can filter the list of records – select options and click the "Apply filters" button. This will filter the list of submitted consultations.

Downloading consultations data

After filtering the list of consultations, look in the "Action" panel underneath the filters panel.
Select an export format and click the "Download report" link. A pop up will confirm that your download is ready. Click the "Download" button to download the data set.
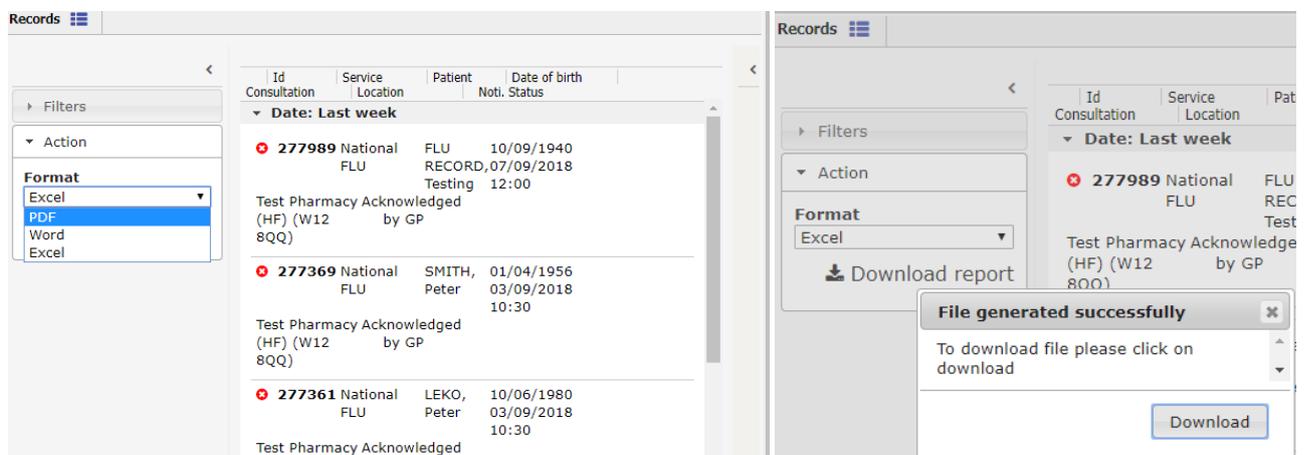
Need to contact SONAR?

Option A – use the feedback link to create a "Support Ticket"

Once logged in click on the "Feedback" link in the top area of your website.

Create a feedback ticket. Please provide as title, the reason for your feedback. Please provide a clear description of your request or feedback. You can choose to attach a screenshot to make clear your feedback.
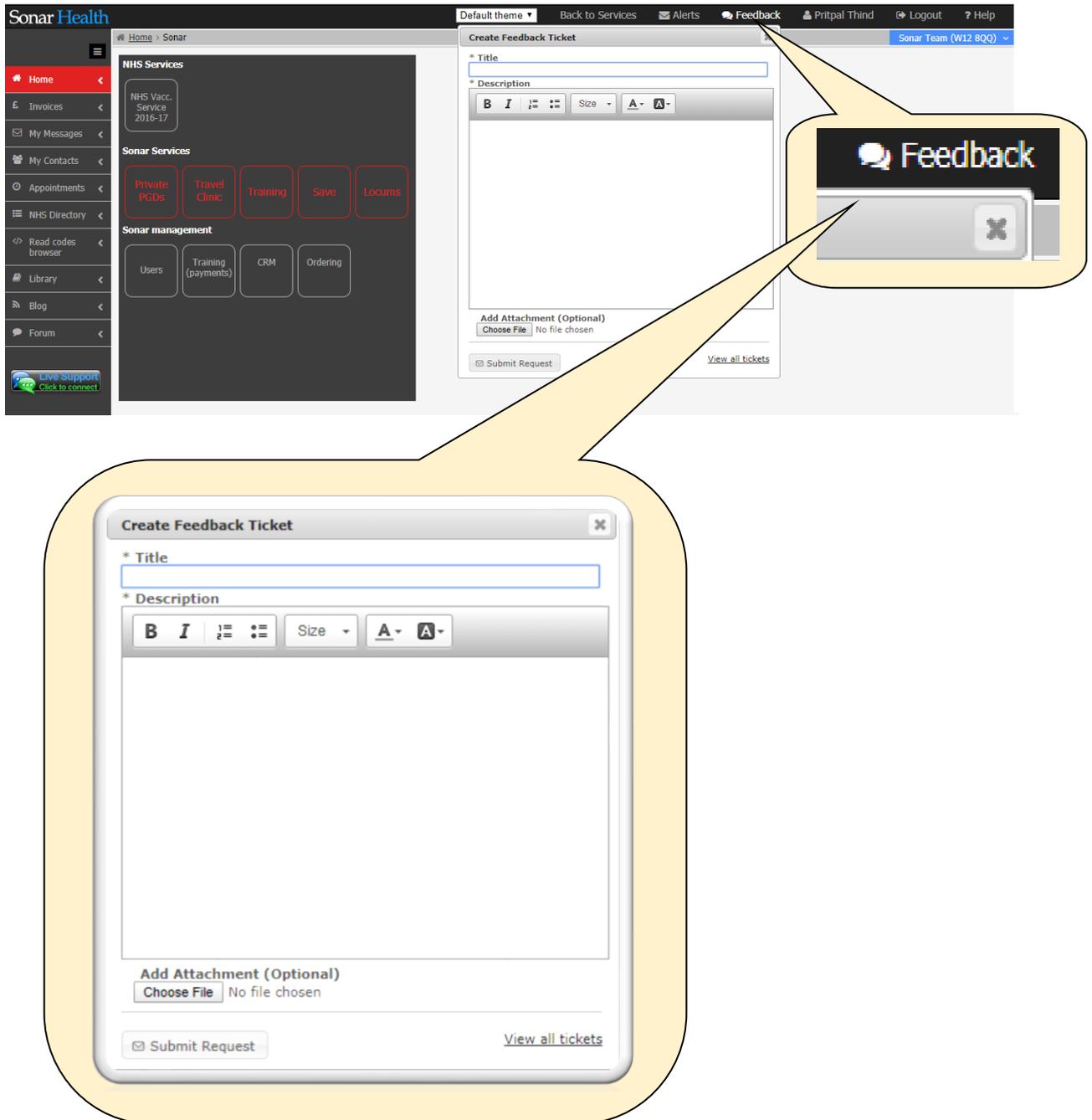
Need to contact SONAR?

Option B – Email us at info@sonarinformatics.com

For all requests made, we will do our best to respond within 4 hours.

Option C – No response or more urgent call?

Please call 0808 743 9440 or 0208 811 2307

Forgotten your password?

On the SONAR website login pages, please click the "Forgotten password" link. Use the form to provide your pharmacy, GP or clinic postcode with your personal email.
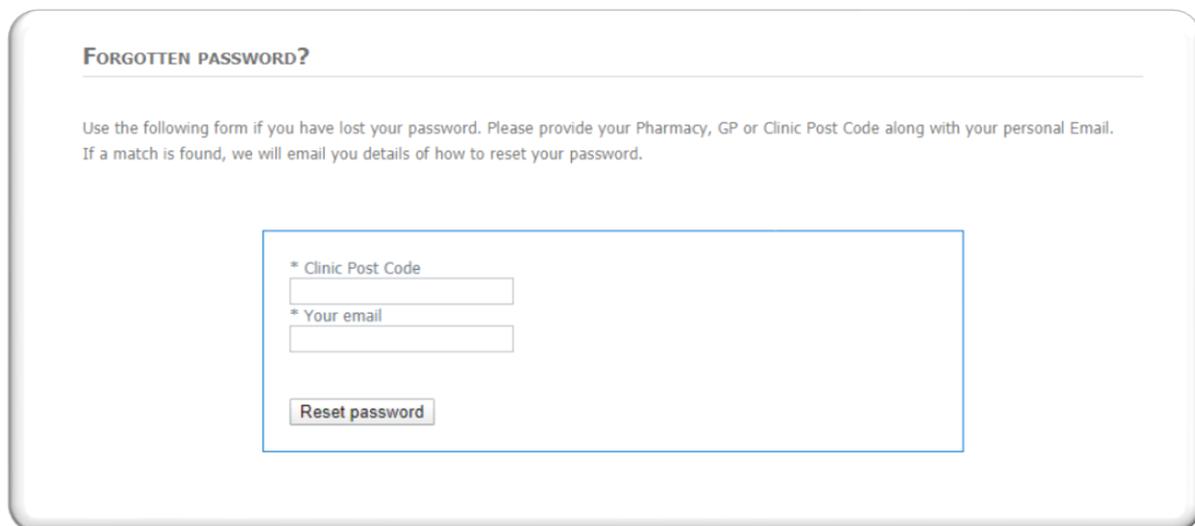
FORGOTTEN PASSWORD?

Use the following form if you have lost your password. Please provide your Pharmacy, GP or Clinic Post Code along with your personal Email. If a match is found, we will email you details of how to reset your password.

* Clinic Post Code

* Your email

Reset password

Book a one-to-one session

Need extra support with the Flu service?

Book a one-to-one session with our support staff – email info@sonarinformatics.com with subject line "One-to-one session". In the body of the e-mail, please let us know when you would like us to call you back.